

Ageo Free Wi-Fi User Terms & Conditions

This is a free Hotspot Wireless Internet Service (the "Service") provided by Ageo City (the "City") through ITEC HANKYU HANSHIN CO., LTD. (the "Provider") for use by residents of the City. All users are required to agree this agreement to use the Service.

1. Providing services

1.1 The City qualifies people (the "User" or "Users") who have agreed to the Terms and Conditions (the "Terms of Service") to be eligible for free use of the Service.

1.2 The following information provided from the Users is managed by the City.

- (1) Email address or SNS ID and display name
- (2) MAC address of the used terminal
- (3) Start and end times to connect to the Wi-Fi network
- (4) Locations of the connected wireless access points

2. Use of the Service

2.1 The Users are responsible for providing all hardware and other equipment required to access to and use the Service.

2.2 The Provider reserves the right to suspend the Users' access to the Service if the City suspects the Users' following use:

- (i) To violate laws and regulations including "Act on Prohibition of Unauthorized Computer Access" or to offend public order and morals.
- (ii) To use a P2P application to encourage other users to make fraudulent use.
- (iii) To use another's account without permission.
- (iv) To interfere with or disrupt provision or use of the Service.
- (v) To download obscene materials or data that violates laws and regulations including the copyright law.
- (vi) To make other users feel offensive: slander, privacy infringement, intimidation, defamation of character, revenge pornography, harassment and personal information identification by unspecified majority, etc.

3. Security

To enable the Users to use the Service easily, the Service has no encryption such as WEP to a wireless LAN terminal. When the Users connect to the Service and send secure information such as personal or financial information, the Users are recommended to use appropriate security measures such as VPN (Virtual Private Network) or paid public wireless LAN

services.

4. Data stored by the service

4.1 If any prohibited use described in 2.2 is carried out, or if the City receive a request from the relevant organization, the Provider may provide the information described in 1.2 at the request of the City.

4.2 By request of the City, the Provider may use non-personal information of 1.2 to make statistical analysis or to operate the Service.

4.3 The Service collects information through the use of "cookies". The Users should set their browsers to accept cookies.

5. Disclaimer

5.1 The City and the Provider do not guarantee the completeness of the Service and are not liable for the following cases.

(i) The case where the user cannot connect to the internet with service restrictions or hardware damage.

(ii) The case where the User cannot connect his terminal to the internet.

(iii) The case where the user's information is deciphered by a malicious third party and is used illegally.

(iv) The case where the City changes or discontinues the Service.

(v) The case where trouble occurs in User's terminal, software or any attached devices by using the Service, or the User's data is lost or damaged.

(vi) The case where there is defamation, bribery, privacy infringement, intimidation, defamation, harassment or an act against laws, public order or morals, etc. between the Users or between the User and a third party in the using of the Service.

5.2 When the Service fails, the City and the Provider do not guarantee its recovery.

5.3 The City and the Provider do not compensate for any damage resulting from the usage of the Service.

5.4 The City and the Provider do not guarantee internet connectivity.

6. Termination of the Service

The City reserves the right to limit or stop the whole or part of the Service without any prior notice to the Users when the City considers necessary. Even if any damage is caused to the Users due to the limitation or termination of the Service, the City does not take any responsibility. If the User violates the Terms of Service, the City reserves the right to cancel the Terms of Service with the User and to terminate the user's use of the Service without any

prior notice.

7. Changes to the Terms of Service:

The City reserves the right to change the Terms of Service without notice to the Users. If the Users use the Service after the change, they are deemed to have agreed to the change. When the Terms of Service has changes, the City will notify or announce the users in a manner that it deems appropriate.

8. Compensation for damages

In the case where the City has suffered loss or damage or has been charged an expense due to User's violation of the Terms of Service, the User shall compensate the City.

9. Compliance with laws and regulations

In order to use the Service, the Users shall comply with the Terms of Service, the relevant laws, government ordinances, ministerial orders, ordinances, rules and orders, etc.

10. Jurisdiction

The Terms of Service is governed by the laws of Japan. Any disputes arising from the use of the Service or the Terms of Service shall be exclusively heard first in the Saitama District Court.

11. Others

11.1 Where a translation of the Japanese language version of the Terms of Service (the "Japanese Version") has been provided, the Japanese Version shall govern the relationship between Users and the City or the Provider.

11.2 When using certain services through the Service, the Users shall be subject to any additional terms applicable to such services.

The Terms of Service shall be enforced from April 1, 2019 (First Edition).

Revised February 12, 2020 (2nd edition)

* For information on how to operate the smartphone and how to connect to the Internet, please contact the dealer or manufacturer you have purchased. The Provider does not accept any questions.

* If the service is not available, please inform the person in charge of the service provider. The

provider does not accept individual inquiries about the failure event of the customer.

■ Name of the Provider

ITEC HANKYU HANSHIN CO., LTD.

<https://itec.hankyu-hanshin.co.jp>

■ Location

NOMURAFUDOSAN SHIBADAIMON BLDG, 9-9 Shiba-daimon, Minato-ku, Tokyo, 105-0012 Japan